



# RIVERSIDE COUNTY PROBATION DEPARTMENT

Serving Courts • Protecting Our Community • Changing Lives



**Course Title: (Class 3.1: Interpersonal Communication)**

**Hours of Instruction: 30 minutes**

**Course Objectives:**

- 3.1.1 Identify potential benefits of consistent communication with fellow officers.
- 3.1.2 Identify proper etiquette when speaking to juveniles. (e.g., consider gender sensitivity and comfort level of juvenile when speaking to opposite gender).